CERTIFICATION OF ENROLLMENT

SUBSTITUTE HOUSE BILL 1880

Chapter 336, Laws of 1999

56th Legislature 1999 Regular Session

DISABLED PERSONS--SELF-DIRECTED CARE

EFFECTIVE DATE: 7/25/99

Passed by the House April 19, 1999 CERTIFICATE Yeas 97 Nays 0 We, Dean R. Foster and Timothy A. Martin, Co-Chief Clerks of the House CLYDE BALLARD of Representatives of the State of Speaker of the House of Representatives Washington, do hereby certify that the attached is SUBSTITUTE HOUSE BILL 1880 passed by the House of Representatives and the Senate on the FRANK CHOPP dates hereon set forth. Speaker of the House of Representatives DEAN R. FOSTER Passed by the Senate April 17, 1999 Chief Clerk Yeas 46 Nays 0 TIMOTHY A. MARTIN Chief Clerk BRAD OWEN President of the Senate Approved May 14, 1999 FILED May 14, 1999 - 6:46 p.m.

GARY LOCKE

Governor of the State of Washington

Secretary of State

State of Washington

SUBSTITUTE HOUSE BILL 1880

AS AMENDED BY THE SENATE

Passed Legislature - 1999 Regular Session

State of Washington 56th Legislature 1999 Regular Session

By House Committee on Health Care (originally sponsored by Representatives Cody, Schual-Berke, Kenney and Edmonds)

Read first time 03/02/1999.

- 1 AN ACT Relating to providing for self-directed care of persons with
- 2 disabilities; amending RCW 74.39A.050 and 43.20A.710; adding new
- 3 sections to chapter 74.39 RCW; adding a new section to chapter 74.34
- 4 RCW; and creating new sections.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 6 <u>NEW SECTION.</u> **Sec. 1.** (1) The legislature finds that certain
- 7 aspects of health licensure laws have the unintended consequence of
- 8 limiting the right of persons with functional disabilities to care for
- 9 themselves in their own home, and of securing assistance from other
- 10 persons in performing routine health-related tasks that persons without
- 11 these disabilities customarily perform.
- 12 (2) It is the intent of the legislature to clarify the right of
- 13 adults with functional disabilities to choose to self-direct their own
- 14 health-related tasks through personal aides, and to describe the
- 15 circumstances under which self-directed care may take place in the home
- 16 setting. The legislature declares that it is in the public interest to
- 17 preserve the autonomy and dignity of persons with functional
- 18 disabilities to care for themselves in their own homes, among the

- 1 continuum of options for health care services where the judgment and
- 2 control over the care rests with the individual.
- NEW SECTION. Sec. 2. The definitions in this section apply throughout sections 1 through 4 and 8 of this act and RCW 43.190.060 unless the context clearly requires otherwise.
- 6 (1) "Self-directed care" means the process in which an adult 7 person, who is prevented by a functional disability from performing a 8 manual function related to health care that an individual would 9 otherwise perform for himself or herself, chooses to direct and 10 supervise a paid personal aide to perform those tasks.
- 11 (2) "Personal aide" means an individual, working privately or as an 12 individual provider under contract or agreement with the department of 13 social and health services, who acts at the direction of an adult 14 person with a functional disability living in his or her own home and 15 provides that person with health care services that a person without a 16 functional disability can perform.
- NEW SECTION. Sec. 3. (1) An adult person with a functional disability living in his or her own home may direct and supervise a paid personal aide in the performance of a health care task.
- 20 (2) The following requirements shall guide the provision of self-21 directed care under this act:
- (a) Health care tasks are those medical, nursing, or home health services that enable the person to maintain independence, personal hygiene, and safety in his or her own home, and that are services that a person without a functional disability would customarily and personally perform without the assistance of a licensed health care provider.
 - (b) The individual who chooses to self-direct a health care task is responsible for initiating self-direction by informing the health care professional who has ordered the treatment which involves that task of the individual's intent to perform that task through self-direction.
- 32 (c) When state funds are used to pay for self-directed tasks, a 33 description of those tasks will be included in the client's 34 comprehensive assessment, and subject to review with each annual 35 reassessment.
- 36 (d) When a licensed health care provider orders treatment involving 37 a health care task to be performed through self-directed care, the

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30 31 responsibility to ascertain that the patient understands the treatment and will be able to follow through on the self-directed care task is the same as it would be for a patient who performs the health care task for himself or herself, and the licensed health care provider incurs no additional liability when ordering a health care task which is to be

performed through self-directed care.

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- 7 (e) The role of the personal aide in self-directed care is limited 8 to performing the physical aspect of health care tasks under the 9 direction of the person for whom the tasks are being done. This shall 10 not affect the ability of a personal aide to provide other home care 11 services, such as personal care or homemaker services, which enable the 12 client to remain at home.
- 13 (f) The responsibility to initiate self-directed health care tasks, 14 to possess the necessary knowledge and training for those tasks, and to 15 exercise judgment regarding the manner of their performance rests and 16 remains with the person who has chosen to self-direct those tasks, 17 including the decision to employ and dismiss a personal aide.
- NEW SECTION. Sec. 4. Any individual who, for compensation, serves as a personal aide provider under contract or agreement with the department of social and health services, to a person who self-directs his or her own care in his or her own home, shall register with the department of social and health services.
- 23 **Sec. 5.** RCW 74.39A.050 and 1998 c 85 s 1 are each amended to read 24 as follows:
- The department's system of quality improvement for long-term care services shall use the following principles, consistent with applicable federal laws and regulations:
- 28 (1) The system shall be client-centered and promote privacy, 29 independence, dignity, choice, and a home or home-like environment for 30 consumers consistent with chapter 392, Laws of 1997.
- (2) The goal of the system is continuous quality improvement with the focus on consumer satisfaction and outcomes for consumers. This includes that when conducting licensing inspections, the department shall interview an appropriate percentage of residents, family members, resident managers, and advocates in addition to interviewing providers and staff.

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- 1 (3) Providers should be supported in their efforts to improve 2 quality and address identified problems initially through training, 3 consultation, technical assistance, and case management.
- 4 (4) The emphasis should be on problem prevention both in monitoring 5 and in screening potential providers of service.
 - (5) Monitoring should be outcome based and responsive to consumer complaints and a clear set of health, quality of care, and safety standards that are easily understandable and have been made available to providers.
- 10 (6) Prompt and specific enforcement remedies shall also be implemented without delay, pursuant to RCW 74.39A.080, RCW 70.128.160, 11 chapter 18.51 RCW, or chapter 74.42 RCW, for providers found to have 12 delivered care or failed to deliver care resulting in problems that are 13 serious, recurring, or uncorrected, or that create a hazard that is 14 15 causing or likely to cause death or serious harm to one or more 16 These enforcement remedies may also include, 17 appropriate, reasonable conditions on a contract or license. In the selection of remedies, the safety, health, and well-being of residents 18 19 shall be of paramount importance.
 - (7) To the extent funding is available, all long-term care staff directly responsible for the care, supervision, or treatment of vulnerable persons should be screened through background checks in a uniform and timely manner to ensure that they do not have a criminal history that would disqualify them from working with vulnerable persons. Whenever a state conviction record check is required by state law, persons may be employed or engaged as volunteers or independent contractors on a conditional basis according to law and rules adopted by the department.
 - (8) No provider or staff, or prospective provider or staff, with a stipulated finding of fact, conclusion of law, an agreed order, or finding of fact, conclusion of law, or final order issued by a disciplining authority, a court of law, or entered into a state registry finding him or her guilty of abuse, neglect, exploitation, or abandonment of a minor or a vulnerable adult as defined in chapter 74.34 RCW shall be employed in the care of and have unsupervised access to vulnerable adults.
- 37 (9) The department shall establish, by rule, a state registry which 38 contains identifying information about personal care aides identified 39 under this chapter who have substantiated findings of abuse, neglect,

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- 1 financial exploitation, or abandonment of a vulnerable adult as defined
- 2 in RCW 74.34.020. The rule must include disclosure, disposition of
- 3 findings, notification, findings of fact, appeal rights, and fair
- 4 <u>hearing requirements</u>. The department shall disclose, upon request,
- 5 substantiated findings of abuse, neglect, financial exploitation, or
- 6 <u>abandonment to any person so requesting this information.</u>
- 7 (10) The department shall by rule develop training requirements for
- 8 <u>individual providers and home care agency providers.</u> The department
- 9 shall deny payment to an individual provider or a home care provider
- 10 who does not complete the training requirement within the time limit
- 11 specified by the department by rule.
- 12 (11) The department shall establish, by rule, training, background
- 13 checks, and other quality assurance requirements for personal aides who
- 14 provide in-home services funded by medicaid personal care as described
- 15 <u>in RCW 74.09.520</u>, <u>community options program entry system waiver</u>
- 16 services as described in RCW 74.39A.030, or chore services as described
- 17 in RCW 74.39A.110 that are equivalent to requirements for individual
- 18 providers.
- 19 <u>(12)</u> Under existing funds the department shall establish internally
- 20 a quality improvement standards committee to monitor the development of
- 21 standards and to suggest modifications.
- (((10))) (13) Within existing funds, the department shall design,
- 23 develop, and implement a long-term care training program that is
- 24 flexible, relevant, and qualifies towards the requirements for a
- 25 nursing assistant certificate as established under chapter 18.88A RCW.
- 26 This subsection does not require completion of the nursing assistant
- 27 certificate training program by providers or their staff. The long-
- 28 term care teaching curriculum must consist of a fundamental module, or
- 29 modules, and a range of other available relevant training modules that
- 30 provide the caregiver with appropriate options that assist in meeting
- 31 the resident's care needs. Some of the training modules may include,
- 32 but are not limited to, specific training on the special care needs of
- 33 persons with developmental disabilities, dementia, mental illness, and
- 34 the care needs of the elderly. No less than one training module must
- 35 be dedicated to workplace violence prevention. The nursing care
- 36 quality assurance commission shall work together with the department to
- 37 develop the curriculum modules. The nursing care quality assurance
- 38 commission shall direct the nursing assistant training programs to
- 39 accept some or all of the skills and competencies from the curriculum

- 1 modules towards meeting the requirements for a nursing assistant
- 2 certificate as defined in chapter 18.88A RCW. A process may be
- 3 developed to test persons completing modules from a caregiver's class
- 4 to verify that they have the transferable skills and competencies for
- 5 entry into a nursing assistant training program. The department may
- 6 review whether facilities can develop their own related long-term care
- 7 training programs. The department may develop a review process for
- 8 determining what previous experience and training may be used to waive
- 9 some or all of the mandatory training. The department of social and
- 10 health services and the nursing care quality assurance commission shall
- 11 work together to develop an implementation plan by December 12, 1998.
- 12 <u>NEW SECTION.</u> **Sec. 6.** A new section is added to chapter 74.34 RCW
- 13 to read as follows:
- 14 For the purposes of this chapter, the term "vulnerable adult"
- 15 includes persons receiving services from any individual who for
- 16 compensation serves as a personal aide to a person who self-directs his
- 17 or her own care in his or her home under this act.
- 18 **Sec. 7.** RCW 43.20A.710 and 1997 c 392 s 525 are each amended to
- 19 read as follows:
- 20 (1) The secretary shall investigate the conviction records, pending
- 21 charges or disciplinary board final decisions of:
- 22 (a) Persons being considered for state employment in positions
- 23 directly responsible for the supervision, care, or treatment of
- 24 children or individuals with mental illness or developmental
- 25 disabilities; and
- 26 (b) Individual providers who are paid by the state for in-home
- 27 services and hired by individuals with physical disabilities,
- 28 developmental disabilities, mental illness, or mental impairment,
- 29 including but not limited to services provided under chapter 74.39A
- 30 RCW.
- 31 (2) The investigation may include an examination of state and
- 32 national criminal identification data. The secretary shall use the
- 33 information solely for the purpose of determining the character,
- 34 suitability, and competence of these applicants.
- 35 (3) The secretary shall provide the results of the state background
- 36 check on individual providers to the individuals with physical
- 37 disabilities, developmental disabilities, mental illness, or mental

- impairment or to their legal guardians, if any, for their determination 1 of the character, suitability, and competence of the applicants. 2 3 individual elects to hire or retain an individual provider after 4 receiving notice from the department that the applicant has a conviction for an offense that would disqualify the applicant from 5 employment with the department, then the secretary ((may)) shall deny 6 7 payment for any subsequent services rendered by the disqualified 8 individual provider.
- 9 (4) Criminal justice agencies shall provide the secretary such 10 information as they may have and that the secretary may require for 11 such purpose.
- NEW SECTION. Sec. 8. A personal aide, in the performance of a health care task, who is directed and supervised by a person with a functional disability in his or her own home, is exempt from any legal requirement to qualify and be credentialed by the department of health as a health care provider under Title 18 RCW to the extent of the responsibilities provided and health care tasks performed under this act.
- 19 Sec. 9. (1) To the extent that funds are NEW SECTION. appropriated for this purpose, the University of Washington school of 20 nursing shall study the implementation of this act as it relates to 21 22 self-directed care performed for persons receiving services through 23 department of social and health services' programs, and submit a report 24 to the legislature by November 1, 2001, to include findings as well as any recommendations for improvements to this act. If there are not 25 26 sufficient numbers of consumers who have elected self-directed care in 27 order for the study to be completed by November 1, 2001, the study 28 deadline shall be extended as necessary, but not to exceed one year.
 - (2) The study shall be performed in consultation with the governor's committee on disability issues and employment, and the departments of health and social and health services. The report shall include data, to the extent reasonably available, on the following:

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33 (a) Consumer satisfaction with self-directed care, including 34 consumer perception of the degree of autonomy, self-determination, and 35 choice afforded;

- 1 (b) Service quality and consumer safety, as determined by consumers 2 and quantifiable outcomes such as rate of hospitalization or other
- 3 facility placement;
- 4 (c) Number of personal aides who have been found to have abused or 5 neglected consumers;
- 6 (d) Consumer outcomes in emergency situations such as abandonment, 7 abuse, neglect, or exploitation by personal aide; and
- 8 (e) Whether coercion is a factor in consumers requesting self-9 directed care, or with personal aides performing self-directed care 10 tasks.
- NEW SECTION. Sec. 10. Sections 2 through 4 and 8 of this act are each added to chapter 74.39 RCW.

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